

BOOKING TERMS & CONDITIONS

1. All bookings are made with the European Kayak School (EWWWS) represented by Joaquim Fontané Masó, with office based on Indústria 14, 17190 Salt, Girona, Spain and it's VAT number is 40356163H.
2. We cannot guarantee a spot on any trip/camp up until we have received a deposit of 25% of the fee of the camp/trip you wish to take part on. Once we receive the deposit you will receive a confirmation of booking and the trip/camp brochure along with other documents you may need to fill in.
3. The remaining 75% of the fee should reach the EWWWS no later than 6 weeks (42 days) before the trip start date – unless agreed with the EWWWS. If the balance has not been received by the due date the EWWWS reserves the right to cancel your booking and your 25% will be lost.
4. Bookings may be accepted after the balance due date by paying the 100% of the fee in one single deposit.
5. We only accept payments via bank transfer. You will be provided with the bank details to make the payment for your booking once we have reviewed your booking form.
6. Notice of cancellation must be given through our email info@europeanwhitewaterschool.com. In the event of a cancellation, the following scale of charges will apply:
 - Cancellation before the balance due date – 15% of the fee.
 - Cancellation 4 - 6 weeks before the trip starts - 50% of the fee.
 - Cancellation 2 - 4 weeks before the trip starts - 80% of the fee.
 - Cancellation 0 - 2 weeks before the trip starts - 100% of the fee.These terms are necessary to cover the costs of advanced payments made by the EWWWS. Cancellation charges may be covered by your travel insurance provided the reason for cancellation falls within the terms of policy.
7. It is possible to transfer from one trip to another up to the time that the balance is due. After that time no transfer shall be made.
8. It must be realized that because of the nature of our sport and the changing conditions of practice, the planned itinerary may change as we cannot guarantee perfect conditions at all times. We are committed to paddle the best whitewater/spots available during all trips/camps and will make all efforts to offer the best kayaking experience we can.
9. Occasions may arise where we are forced to alter transport schedules or accommodation. We will inform you of such changes as soon as we can.
10. The EWWWS cannot be held responsible in the event of difficulties incurred during the flights or transport to the meeting point. It cannot either be held responsible in the event of canceled flights or for any extra costs associated to delays, cancellations, delayed or lost baggage. The EWWWS is under no obligation to make any refunds for any missed activities due to problems associated with transport to and from the camp/trip.
11. Accepting the booking terms & conditions means that you accept the Trip Leader's authority to make decisions affecting the whole group or specific individuals. Trip Leaders may require an individual or individuals to leave the trip if they believe that

their integrity is at risk, an illegal act is committed or the behavior has been detrimental to the safety and enjoyment of the group.

12. Leaving the trip at any stage, for any reason, will not entitle the client to any refund unless previously agreed with EWWS.
13. The EWWS reserves the right to cancel any trip/camp, which does not get enough bookings to make it financially viable. Any client booked onto a trip/camp that needs to be canceled is entitled to a full refund of the fee.
14. Trip sizes on the Camp/Trip brochures are target sizes and may be subject to changes.
15. The EWWS will not be responsible for any injury, loss of personal property or death sustained on our trips/camps.
16. The EWWS reserves the right to cancel your booking in case you fail to provide the forms and documentation needed to take part in one trip, especially when concerning under-aged participants. In case your booking is canceled for such a reason, the cancellation charges will apply.
17. The EWWS is under no obligation to take you on the river, if it is deemed unsafe for either/both yourself, the group or the Trip Leaders.
18. The EWWS will review the answers given on the booking form regarding your kayaking level & experience and reserves the right to reject bookings from paddlers that do not meet the requirements to take part in a given trip/camp.
19. The terms and conditions of all agreements made with the EWWS shall be subjected to Spanish Law.
20. When making your booking it is implied that you have read and understood all these booking conditions and agree to abide by them.